



# Atendimento Corporativo E Suas Palavras Cruzadas (Portuguese Edition)

*Glória W. De Oliveira Souza*

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# Atendimento Corporativo E Suas Palavras Cruzadas (Portuguese Edition)

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Para sobrepor aos problemas enfrentados por empresários e empregados, a obra propõe, de forma lúdica mediante a prática de palavras cruzadas, treinamento e capacitação na área de atendimento aos diversos públicos. Tanto corporativo como individualizado. Os exercícios, criados a partir de textos disponibilizados, promove a fixação de conteúdo dentro da temática de atendimento. Combate, desta forma, um dos males do desemprego: o analfabetismo funcional. O resultado esperado é um corpo de funcionários habilitados para lidar com clientes e consumidores.

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