



Konfliktmanagement in Projekten (German Edition)

Stephan Arndt

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Studienarbeit aus dem Jahr 2007 im Fachbereich BWL - Unternehmensführung, Management, Organisation, Note: 1,3, Universität Hamburg (IOM), Veranstaltung: Projektmanagement, 14 Quellen im Literaturverzeichnis, Sprache: Deutsch, Abstract: Das Wort „Konflikt“ wird im heutigen Sprachgebrauch immer öfter für die unterschiedlichsten Situationen verwendet. Da wird vom Ehekonflikt gesprochen, vom Generationenkonflikt und vom Irak-Konflikt, Nahost-Konflikt et cetera. Der wohl aktuell am heißesten diskutierte Konflikt ist der Tarifkonflikt zwischen der Deutschen Bahn und der Gewerkschaft der Lokführer bezüglich eines eigenen Tarifvertrages und einer Erhöhung der Lokführerbezüge. Viele dieser Konflikte beruhen auf Meinungsverschiedenheiten, manche auf militärischen Auseinandersetzungen. Es kommt im Alltagsleben fast schon zu einer Konflikt-„Inflation“. Konflikte sind Erscheinungsformen, die in jeder Art von Lebenssituationen zu beobachten sind. Konflikte repräsentieren einen bestimmten Ausschnitt aus der alltäglichen Lebenspraxis. Auch ein Projekt kann ein Brandherd für die Entstehung von Konflikten sein, zum Beispiel wenn zwei Projektbeteiligte um den Posten des Projektleiters konkurrieren. Wie in dem folgenden Beitrag aufgezeigt wird, können diese Spannungen zu weitreichenden negativen Konsequenzen führen und sind deshalb nicht außer Acht zu lassen. Konflikte bieten allerdings auch Chancen für Veränderungen und Lerneffekte zur Weiterentwicklung. Ziel der vorliegenden Arbeit ist es, dem Leser ein umfassendes Konfliktverständnis zu vermitteln. Dies beinhaltet das Verständnis über die Entstehung sowie die Auswirkungen von Konflikten. Des Weiteren soll dem Leser aufgezeigt werden, welche Möglichkeiten für die Konfliktbewältigung zur Verfügung stehen.

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