



Balanced Scorecard: Step-by-Step for Government and Nonprofit Agencies

Paul R. Niven

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This book provides an easy-to-follow roadmap for successfully implementing the Balanced Scorecard methodology in small- and medium-sized companies. Building on the success of the first edition, the *Second Edition* includes new cases based on the author's experience implementing the balanced scorecard at government and nonprofit agencies. It is a must-read for any organization interested in achieving breakthrough results.

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