

The SAGE Handbook of Conflict Communication: Integrating Theory, Research, and Practice



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constructive conflict management from a communication perspective, identifying the message as the focus of
conflict research and practice. Editors John G. Oetzel and Stella Ting-Toomey, along with expert researchers
in the discipline, have assembled in one resource the knowledge base of the field of conflict communication;
identified the best theories, ideas, and practices of conflict communication; and provided the opportunity for
scholars and practitioners to link theoretical frameworks and application tools.



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